

2024



AI CX SOLUTIONS

www.doo.ooo

About

DOO is an innovative platform that leverages the power of AI to enhance customer service and marketing for businesses. Our goal is to help companies streamline their customer interactions, boost engagement, and improve sales processes using advanced AI technology.

We believe in providing ongoing, personalized support that helps businesses operate more efficiently and connect with their customers whenever and wherever they need.

Here's what we offer:

- **AI-Powered Customer Service:** Automate responses on popular messaging platforms like WhatsApp and Instagram, so you can respond to your customers quickly and effectively.
- **Custom AI Agents:** We create personalized AI agents that fit the unique needs and voice of your business.

At DOO, we ensure that customer interactions are instant and personalized, with support for multiple languages, creating a smooth experience for everyone. Our solutions not only enhance service quality but also help reduce operational costs.

We primarily serve businesses that want to elevate their customer experience through automation, making it easier to meet the needs of their clients.

Problems

1

Overwhelmed
Teams

2

Missed
Opportunities

3

Lack of
Insights

Advantages



Streamlined Operations

Reduces response times and operational costs, and optimizing service delivery.



Aligned Values

Mirrors brand personality in every interaction.



Continuous Improvement

Utilizes DOO's AI-driven insights to continually enhance service offerings.

Features

1

Personalized & Trained AI Assistants

2

Speaks the language, dialect you choose.

3

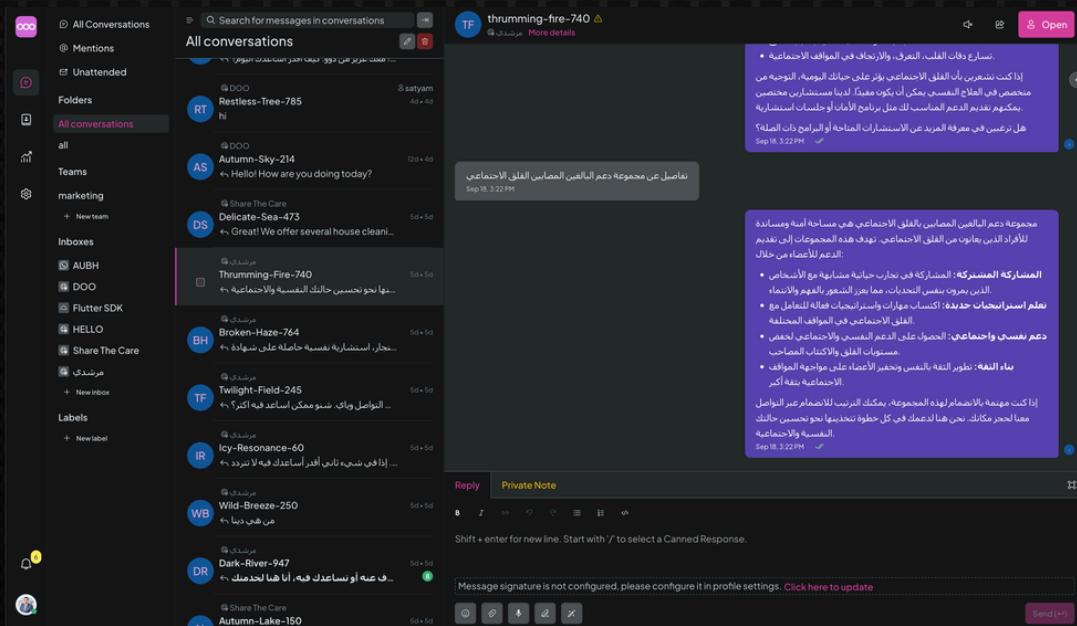
Adapts to customer style and tone

Channels



Unified Inbox

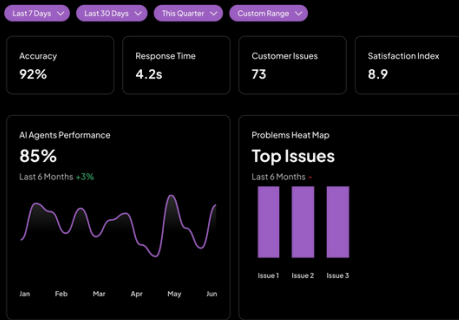
All Your Customer Conversations in One Place



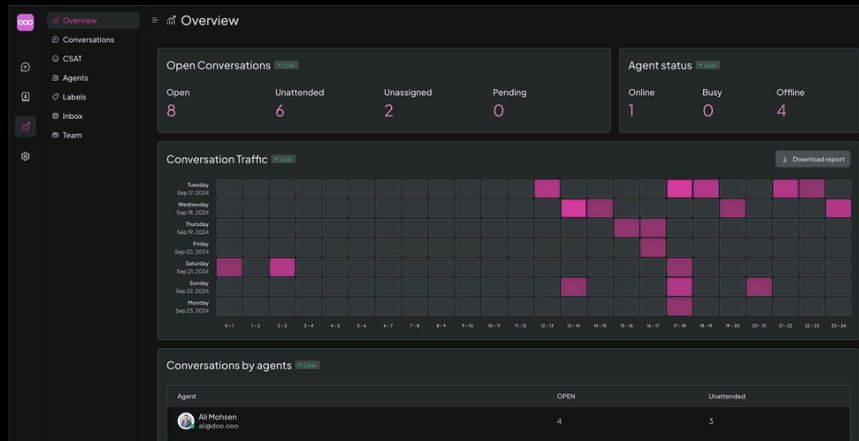
Analytics hub

AI-Driven CX Optimization

Monitor AI performance and customer sentiment across all channels. Use real-time insights to continuously improve customer satisfaction and service quality.



- Dashboard
- AI Agents Scores
- Problems Analytics
- Sentiment Analytics
- KPIs Analytics
- Voice of Customers
- Recommendations



Control Tower

Personalized AI Control

Customize their voice, adjust interaction styles, and ensure they provide a consistent and branded customer experience across all channels

 Friendly AI will speak in a casual, approachable manner	 Professional AI will maintain a formal, business-like tone	 Custom Create a unique tone for your brand	 Urgent AI will speak in an urgent manner	 Importance AI will emphasize the importance of the message
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- General
- Voice & Tone
- CX & Interaction
- Service & Support
- Segments
- Crisis Management
- AI Learning
- Product Info

Localization

Bahrain
Q4 2024

REEM



AI-powered customer service agent fluent in the Bahraini dialect

Try Reem:  +973 38753331

Saudi
Q1 2025

Kuwait
Q2 2025

Bahrain
Q4 2024

NOOF نوف



AI-powered customer service agent fluent in the Najdi dialect

Try Noof:  +966 508117875

Saudi
Q1 2025

Kuwait
Q2 2025

Customer Demos



BAYAN



+973 39170737



WILL



+1 (363) 333-2313



KHADIJA



+973 39147007



JASSIM



+973 3871 5001

PRIVACY

Compliant with CBB Laws



AWS Hosting in
Bahrain Data
Centers



Data Privacy
Agreement Signed
With OpenAI



Data Protection,
Security Standards
& Protocols

SECURITY

Enhanced Safety & Security



**Robust
Infrastructure**

Protects user data with
advanced encryption,
fostering trust and
reliability.



**Proactive Safety
Alerts**

Regularly updates users on
security best practices,
ensuring peace of mind.



**On-Premise Hosting
Option**

Option to host Platform &
Database on Premise

The Team



Ali Mohsen

CO-FOUNDER, PRODUCT & BUSINESS EX-MICROSOFT, SERIAL ENTREPRENEUR



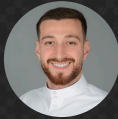
Mohamed Alkhabbaz

CO-FOUNDER, AI PROMPT ENGINEER, EX-BRINC, VISUAL CONTENT & MARKETING



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TECH LEAD, IT PROJECT MANAGER, SYSADMIN & DEVOPS ENGINEER



Eissa Al Qattawi

CUSTOMER SUCCESS, SALES SPECIALIST, BSC IN PROCESS OPTIMAIZATION ENGINEERING



Ali AlToblani

STRATEGIC PARTNERSHIPS, DEVELOPING & MANAGING RELATIONSHIPS WITH KEY PARTNERS

Industries



Healthcare

Give your patients on spot 24/7 healthcare service through social media.



Education

Make admissions and automate processes instantly. Follow-ups, student inquiries, etc. Microsoft teams integration.



Retail / E commerce

24/7 customer support, sales and marketing support through all social media channels.



Real Estate

24/7 customer support, sales and marketing support through all social media channels.



Consultants

Provide 24/7 convenient Consultations. Boost up with our one-stop marketing solution!



SaaS

Take your SAAS game to the next level by always satisfying your customer needs and inquiries.



Tours & Travels

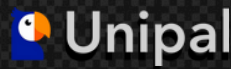
Provide convenient tour and travel services in all aspects and in all social media channels.



Insurance

Launch AI-driven Insurance bot to Promote, Sell, & Manage Policies.

Working With



Press

DOO in the Media

